

Dear Pet Parents,

Due to the latest updates on the COVID-19 Coronavirus, Airport Veterinary Clinic will be taking additional measures to ensure the ongoing health and safety of our clients, their pets, and the dedicated team that serves our Destin community.

We will continue with regular service in the clinic for those who wish to come in.

1. **We are requiring everyone in the clinic to wear a mask to enter the building.**
2. When you arrive, please knock on the door and when we are ready, we will bring you inside. This measure is to help with social distancing guidelines from the CDC.

Additionally, we have made the following accommodations for clients with concerns about visiting our hospital or waiting with your pet:

1. Starting March 17th, we will offer curbside check ins and check outs for boarding, baths, and medical services.
2. If you have scheduled an appointment with a doctor and don't wish to drop off your pet, you may stay in your vehicle while a team member brings your pet in for examination and return them upon completion of the visit. All communication can be done via phone.
3. If you prefer to use the curbside service, please call us at (850) 837-3227 to let us know beforehand so that we can be expecting you, and/or call us when you're in the parking lot, and someone will be right out.

We ask that if you are feeling any symptoms such as a cough, fever, or difficulty breathing, please call our veterinary hospital so that we can reschedule your appointment or discuss alternate arrangements to ensure that your pet receives the care it needs.

Note, that currently there is limited evidence that pets can be infected with the virus, and no evidence that they can be the source of infection to other animals or to humans. For up-to-date guidance on companion animals and the Coronavirus, please refer to the World Small Veterinary Association website: <http://wsava.org>

We will continue to provide updates as more information and guidelines becomes available.

Sincerely,

Your Dedicated Team at Airport Veterinary Clinic of Destin